

# Welcome to the Hotel Seehof!



# A

## **Adapter**

There are 230 volt sockets in our rooms. International adapters are available at our reception for a purchase of CHF 20.

## **Airport**

You can get to Zurich airport either by public transport or taxi. We can issue you with a valid public transport ticket at the reception. We will also be happy to organise a taxi for you on request.

## **Air conditioning**

As our building is a listed building, we were not allowed to install air conditioning. As alternatives, we provide fans free of charge.

## **Assembly point**

In case of fire, please leave the hotel according to the escape plan attached to your room door and follow the instructions of the staff. The assembly point is located in the inner courtyard of our hotel.

# B

## **Baby cot**

We are happy to welcome our little guests as well. Please contact our reception for a free baby cot.

## **Bar**

In our THE LOBBY we are happy to serve a variety of coffee specialities, cocktails and other drinks every day.

## **Bank**

The nearest counter and an ATM are only a few minutes' walk away at the «Opernhaus» stop.

## **Bed linen**

On request, we will be happy to bring you a second pillow, an extra blanket or a woollen blanket. We provide special bed linen for allergy sufferers. Please inform the reception.

## **Breakfast**

The breakfast buffet is served at the following times: Monday to Friday from 7 am to 10 am, and Saturday and Sunday from 7 am to 11 am. Guests who have booked their stay without the delicious breakfast can add it to their stay at the price of CHF 28 per person per day (CHF 23 if booked in advance) - please contact our reception.

# C

## Check-In

Your room will be available from 3 pm on the day of arrival.

## Check-Out

On the day of departure, we kindly ask you to check out of your room by 12 noon. For extensions, please contact our reception in good time. We will be happy to make this possible for you, subject to availability and surcharge.

## Country codes

Germany	D	0049
France	F	0033
Italy	I	0039
Great Britain	GB	0044
NEtherlands	NL	0031
Austria	A	0043
United States	USA	001
Israel	IL	00972
From abroad to Switzerland		0041

## Currency exchange

Please note that in Switzerland the currency CHF applies everywhere. We also accept EUR. However, the return money is only in CHF. For changing further currencies, we recommend the Change Office at Stadelhofen station, which is open daily.

# D

## Doctor

The reception staff will be happy to make an appointment for you with a general practitioner or specialist. The «Permanence Bellevue» doctor's station is for urgent treatment. Patients with acute health problems can be examined and treated without prior appointment.

## Dogs

Your pet is welcome. We charge CHF 20 per day and dog.

# E

## Excursions

As a hotel guest, you can find inspiration via Get Local. We will be happy to help you with the selection and the corresponding booking.

## **Electricity**

230 volts, 50 hertz (adapters are available at the reception).

## **Extra beds**

Extra beds are available for an extra charge of CHF 60 per person (breakfast included). We provide the extra beds free of charge for children up to seven years of age. Please inform the reception.

## **Emergency call**

Emergency call: 112

Police: 117

Fire brigade: 118

## **Environment**

We are very committed to preserving our environment. Please support us by helping to decide how often we should change the terry towels. Please put them in the bathtub/shower and we will replace them at the next room cleaning.

# F

## **First aid**

Contact the reception.

## **Food / Snacks**

We are happy to serve you in THE LOBBY. In addition to drinks, we are happy to serve you a selection of tarte flambée, snacks and small desserts such as muffins and brownies during the day.

## **Fire and emergency**

Please refer to the map on your room door. Fire extinguishers are well marked on each floor in the stairwell.

## **Fitness**

Don't want to miss out on fitness while on the road? We have a partnership with BODDY. This provides you with a convenient overview of all nearby studios and group courses. The QR code is located on all floors by the lift.

# G

## **Guest laundry**

Please hand in your laundry at the reception by 8 a.m. at the latest (Monday to Friday). Depending on the amount and effort, your laundry will be cleaned on the same day. You will find the detailed price list in the cupboard next to your laundry bag. If you have any questions about our tailoring, laundry and shoeshine service, please contact our reception.

# H

## **Hairdresser**

We will be happy to make an appointment with a hairdresser for you. Our recommendation is the salon «En Vogue Coiffure», located in Seefeld and reachable in 5 min by 2 tram stops or on foot.

## **Heating**

Our house has central heating. The room temperature is regulated automatically. The radiators can be operated individually. If you find it too warm or too cold, please contact our reception.

## **Hygiene articles**

Tooth cleaning kit, shaving kit, sewing kit, shampoo, shower gel, nail file and hair comb are available on request at our reception.

# I

## **Ironing service**

We are happy to provide you with an iron and ironing board free of charge.

## **Internet**

WLAN is available free of charge in our house.

Network name: THE LOBBY

No password

# L

## **Lost property**

If you have lost something in the room or restaurant, please contact reception. If you have lost something outside the hotel, please contact the lost property office at the main railway station.

## **Luggage service**

We are happy to store your luggage in our luggage room. Please hand it in at our reception. If you need help with your luggage, please contact our reception.

# M

## **Management**

Marcel Hertach, Cluster Hotel Manager

## N

### **Night shift**

Our reception is manned 24 hours a day for you.

### **Non-smoking room**

The Hotel Seehof is a non-smoking hotel. We kindly ask you to smoke your cigarette outside the hotel. If you smoke in the room, we will charge you a fee of CHF 250 for cleaning costs.

### **Newspapers**

You can access over 7,000 international newspapers and magazines on [pressreader.com](http://pressreader.com). To use this free of charge, you need to connect to our WLAN in advance.

## P

### **Pharmacy**

A pharmacy is located directly at the Bellevue "Bellevue Apotheke" and is open daily around the clock.

### **Public transport**

Day tickets for 24 hours for the city (zone 10) are available at the reception. You can use these for tram, bus, train, scheduled boat and Limmat boat.

### **Parking spaces**

We have a limited number of paid parking spaces in our courtyard. We recommend booking in advance, as demand is always very high. In addition, we offer you an exit ticket from the Opéra car park at a special price of CHF 40 for 24h. You can obtain and pay for this at reception.

### **Payment**

We accept the following means of payment:

Cash CHF and Euro. Credit cards: Visa, Master Card, American Express, debit cards Maestro and Twint.

## R

### **Reception**

Our reception is manned around the clock.

### **Restaurant recommendations**

Please do not hesitate to ask our staff for recommendations. We will be happy to help you choose and book your restaurant.

### **Room cleaning**

Our rooms are cleaned daily.

# S

## **Sewing kit**

Available at the reception.

## **Smoking**

The Hotel Seehof is a non-smoking hotel. We kindly ask you to smoke your cigarette outside the hotel. If you smoke in your room, we will charge you a fee of CHF 250 for cleaning costs.

# T

## **Stamps**

Stamps are available for a fee at reception or at any kiosk or post office.

## **Taxi**

We will be happy to order a taxi for you, please contact our reception.

# U

## **Umbrella**

You can use the umbrellas at our reception free of charge during your stay.